



respondents submitted their response stating that due to non-availability of material at district stores, there was delay in releasing the service connection and subsequent to the complaint, they released the service connection and thereby redressed the grievance of the complainant.

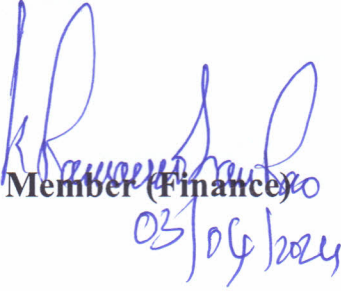
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The respondents also produced copy of the satisfaction letter issued by the complainant. The complainant did not attend the enquiry through video conferencing. However, when we contacted the complainant through phone, he admitted release of agriculture service connection and confirmed issuance of satisfaction letter by him. Hence, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



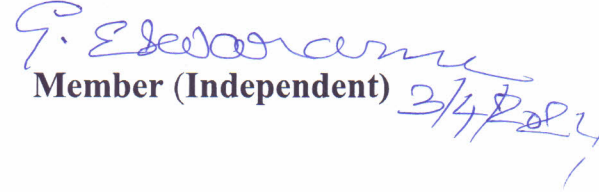
date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03<sup>rd</sup> day of April'2024.

  
CHAIRPERSON

  
Member (Finance)  
03/04/24

  
Member (Technical)

  
Member (Independent)  
3/4/24

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**

