CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This the 03rd day of April '2024

C.G.No.149/2023-24/Anantapur Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

Between

Sri. V. Rajasekhar Reddy, D.No. 4-111,

C. Chikkepalli (V), Peddapappur (M), Anantapur Dist.

Complainant

AND

- 1. Dy. Executive Engineer/O/Tadipatri
- 2. Executive Engineer/O/Gooty

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- **01.** The complainant filed the complaint stating that he applied for agricultural service connection by paying necessary deposit amounts but the respondents did not release the same.
- **02.** The said complaint was registered as C.G.No.149/2023-24 and notices were issued to the respondents calling for their response. The

respondents submitted their response stating that due to non-availability of material at district stores, there was delay in releasing the service connection and subsequent to the complaint, they released the service connection and thereby redressed the grievance of the complainant.

- **03.** Complainant absent. Heard the respondents through video conferencing.
- O4. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The respondents also produced copy of the satisfaction letter issued by the complainant. The complainant did not attend the enquiry through video conferencing. However, when we contacted the complainant through phone, he admitted release of agriculture service connection and confirmed issuance of satisfaction letter by him. Hence, the complaint is closed. No order as to costs.
- Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot.

 No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,

 Mahanadu Road, Vijayawada-08 in terms of Clause.13 of

 Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the

(min)

date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of April'2024.

Member (Technical)

7. Elevance
Member (Independent)

3/4/2023

Documents marked

For the complainant: Nil For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.